

Issues for Local Government

How Automated Policy Management can help you



Public Sector organisations are required to create and publish written policies to comply with legislation and industry regulations. Keeping key policies up-to-date and ensuring that relevant staff are aware of them is an on-going concern, particularly for HR departments. However, managing policies assists all departments within an organisation to meet their objectives. As a result policy management is increasingly being identified as a mission critical enterprise problem.

Chief Executive's Office

Issue: Accountability & Public Confidence

- Need to demonstrate high standards of Corporate Governance to citizens and other stakeholders.
- Expect real-time updates on compliance status in order to expose potential areas of risk and mitigate them prior to audit/media attention/public scrutiny.
- Improve value for taxpayers by meeting Gershon efficiency targets and increasing access to front-line services through transformational e-government.

Finance Directorate

Issue: Cost Reduction

- Drive more efficient processes with the potential to reduce head count in administrative functions.
- Eliminate wastage, including print costs, storage and archiving requirements.

Issue: Risk Mitigation

- Keep litigation costs to a minimum.
- Avoid bad publicity and maintain reputation of Local Authority. E.g. Harlow Council.

Issue: Proving Good Corporate Governance

- Effortlessly track compliance status.
- Clearly demonstrate best practice by deploying clear policies.
- Ensure non-culpability of staff and Council members in unethical or illegal practices.

Human Resources Department

Issue: Cost-effective & Efficient HR Services

- Operate within reduced budgets and headcount.
- Enable HR to focus on adding value to organisation rather than paper chasing.

Issue: Staff Retention

- Reduce Employee churn
- Avoid recruitment costs

IT Department

Issue: Reliable & Secure IT Systems

- Standardise technical architecture with proven technology.
- Minimise helpdesk support and technical training costs.
- Eliminate the misuse of computing equipment and communications infrastructure.

Compliance Officers

Issue: Achieving Regulatory Compliance

- Keep up to speed and compliant with ever changing legislation.
- Ensure that corporate policies match everyday workplace practice.
- Quickly identify any areas of non compliance and minimise risk exposure by taking immediate action.

Issue: Reporting Compliance

- Prove existence of adequate internal systems and that controls are in place to manage risk
- Demonstrate a clear audit trail

Legal Department

Issue: Legal Business Operations

- Provide sound legal advice to the organisation.
- Prepare clear business & employment contracts.

Issue: Damage Limitation

- Present strong legal defence at Tribunal and court cases.
- Obtain reliable evidence to mitigate legal action.

Legislation which has widespread implications on organisations

- Data Protection Act 1998 (DPA)
- Freedom of Information Act 2000 (FOI)
- Human Rights Act 1998
- Regulation of Investigatory Powers Act 2000 (RIPA)

Call NETconsent on +44 (0)870 013 1600 or visit www.netconsent.com to find out how automating policy management helps organisations reduce risks, demonstrate good corporate governance and achieve cost-savings.