



NETconsent Assessor



Poll opinions, undertake assessments and analyse employees' feedback and attitudes

NETconsent Assessor enables organisations to automate business communication processes such as risk assessments and surveys. Simplifying the complex task of gaining employee feedback provides management with a clear overview of facts and perceptions.

From risk and annual workstation assessments to polls and staff satisfaction surveys, NETconsent Assessor centrally manages responses, analysing the results for management presentation as well as detailed exception reporting for issue management.

Benefits

- ◆ Significantly improve 2-way communication with staff by polling employees' opinions
- ◆ Mitigate risk by regularly performing assessments
- ◆ Simply and quickly analyse assessment results
- ◆ Increase operational efficiency
- ◆ Improve level of staff satisfaction
- ◆ Prove compliance
- ◆ Demonstrable cost savings

Features

- ◆ Easy question creation
- ◆ Question categories for analysis reporting
- ◆ Ask all or a subset of users
- ◆ Extensive answer types
- ◆ Assessment approval process
- ◆ Provide exception reports for results that demand attention
- ◆ Free-text feedback facility
- ◆ Copy and amend previous assessments/surveys
- ◆ From 1 to unlimited questions
- ◆ Run assessments between specific dates
- ◆ Summary and detailed reporting
- ◆ Multi-lingual support



NETconsent Assessor Overview

Create

NETconsent Assessor enables authorised personnel to quickly and simply build assessments and surveys with a series of questions. Answer types can vary and feedback may be enabled for each question or against the overall assessment.

Entire assessments, or selected questions, can be quickly copied and edited from previous versions, reducing the overhead of running regularly repeated surveys.

Distribute

Assessments may be distributed to the entire organisation, a specific group or a random sample based on a percentage or specified number of users.

Dates may be set for the start, end and expiry of the assessment ensuring that the impact on day-to-day operations is kept to a minimum, whilst still achieving the optimum number of responses. Assessments are optional until the end date and then become mandatory until the expiry date.

Pilot

Prior to activating an assessment, the author may initiate 'pilot' mode. Pilot mode uses a predefined authorisation group to review and approve the questions before general release. This feedback loop ensures assessments are relevant, effective and make sense.

Following the pilot, the author may revise questions and answers, in line with feedback, prior to setting the assessment active.

Categories

Assessment categories enable related questions to be linked together to simplify exception reporting. Where "Unacceptable" answers are given, this may require clearly identifiable actions to be undertaken. These tasks can easily be assigned to the responsible owner. For example, flickering screens or faulty keyboards may be assigned to the IT Manager for resolution; inadequate lighting or office equipment sent to Facilities Management and feedback on a catering survey to the Canteen Manager.

Assess

Assessments can be split into sections and may contain as many questions as necessary, all of which are presented to the relevant staff. Answers can be selected as "Acceptable" or "Unacceptable" to enable simple exception reporting.

Answer types include:

- Yes/No
- True/False
- Select all that apply
- A sliding scale of 1 to 3 (e.g. Satisfactory, Don't Know, Unsatisfactory)
- A sliding scale of 1 to 5 (e.g. Agree Strongly, Agree, Neutral, Disagree, Strongly Disagree)

NETconsent Policy Management Centre

Workstation Assessment

[Help](#) | [Review Summary](#)

Question 11 of 11

How satisfied are you with the new Air Conditioning System?

Please indicate your response on the scale

Very Dissatisfied Neutral Very Satisfied

Previous Next

Please select all answers that apply

- Yes, the workstation is positioned correctly for my needs
- No, the workstation is not positioned correctly for my needs
- Yes, the telephone is positioned correctly for my needs
- No, the telephone is not positioned correctly for my needs
- Yes, the printer is positioned correctly for my needs
- No, the printer is not positioned correctly for my needs

Report

Comprehensive reports are provided with particular emphasis on exception reporting. This enables appropriate action to be taken, thereby ensuring that the organisation runs effectively and staff issues are dealt with appropriately.

To evaluate NETconsent visit www.netconsent.com/downloads



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